

# Professional Experience

## Industry: Financial Services

*Note: Samples of actual work furnished upon request in F2F interviews*

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### ▶ Project and Classification

- ▶ Implement enhancements to custom version of Fermat GEM application
- ▶ Mission Critical

### ▶ Business Vision

- ▶ Correct and align 115 “defects” to the current version of application
- ▶ Upgrade to the next major version of the application

### ▶ Scope: Budget and Time Line

- ▶ \$2.5M – 12 Months

### ▶ Governance

- ▶ 3<sup>rd</sup> Party Vendor, Executive Business, Business System Analysts, Developers, Quality Assurance

### ▶ Core Competencies Leveraged and Methodology

- ▶ Agile/SCRUM with SDLC, Program/Project Management, Strategic Planning
- ▶ Business Process Management, Business Operations, Training & Development, Vendor Management, Business Process and Systems Analysis

### ▶ Results

- ▶ Upgrade to version 10 series achieved
  - ▶ 93 major enhancements deployed in 9 months with zero defects
  - ▶ New Business Unit added to customer user group
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