

Industry: Global Telecommunications

▶ Project and Classification

- ▶ Capture productivity, utilization, and expense data from five companies and consolidate into one uniform report to utilize globally
- ▶ Business Critical

▶ Business Vision

- ▶ Create a tool set to capture and centralize performance data uniformly

▶ Scope: Budget and Time Line

- ▶ \$500K – 12 months

▶ Governance

- ▶ Executive Business, 3rd Party Vendor, Global Business Units, Engineers, Principal Business Analyst

▶ Core Competencies Leveraged and Methodology

- ▶ Waterfall with SDLC
- ▶ Program/Project Management, Business Transformation, Mergers & Acquisitions, Strategic Planning, Business Process Management, Organizational Development

▶ Results

- ▶ Payroll, expense and staffing report production reduced from four days to four hours
 - ▶ 8:1 ROI - \$1.4M annual hard dollar savings
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